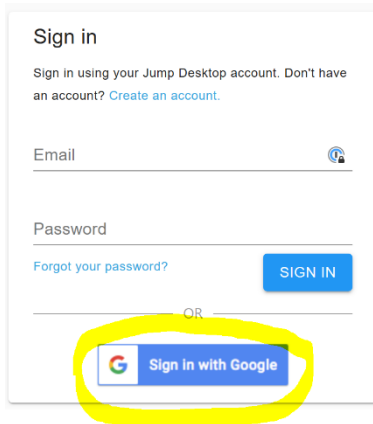



## Jump Desktop Sign-Up Instructions

1. Go to: <https://app.jumpdesktop.com/user/auth>. Click, "Sign in with Google" and chose your UD email.



Sign in


Sign in using your Jump Desktop account. Don't have an account? [Create an account](#).

Email 

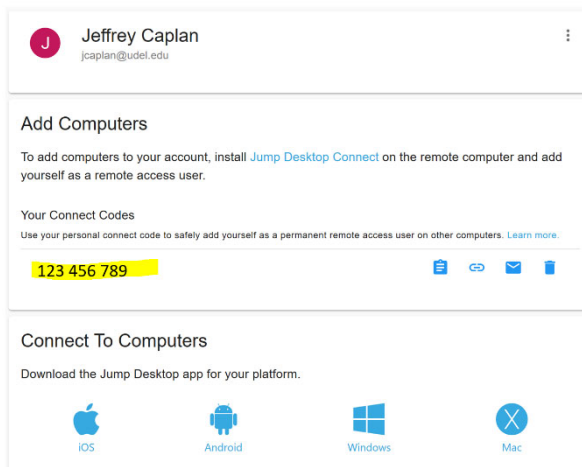
Password


[Forgot your password?](#) **SIGN IN**

OR

 **Sign in with Google**

2. Please send this code by email to [chandran@udel.edu](mailto:chandran@udel.edu) and [jcaplan@udel.edu](mailto:jcaplan@udel.edu), your workstation login name, and if it is password protected.







 **Jeffrey Caplan**  
jcaplan@udel.edu

**Add Computers**

To add computers to your account, install [Jump Desktop Connect](#) on the remote computer and add yourself as a remote access user.





Your Connect Codes

Use your personal connect code to safely add yourself as a permanent remote access user on other computers. [Learn more](#).

**123 456 789**    

**Connect To Computers**

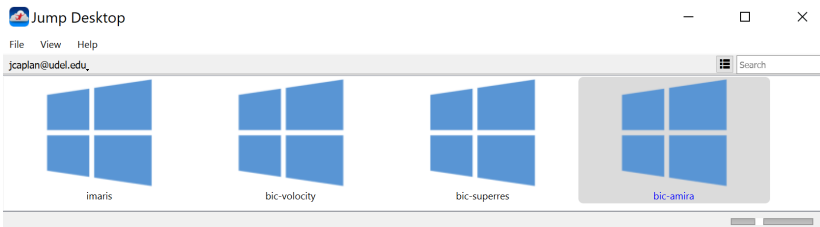
Download the Jump Desktop app for your platform.

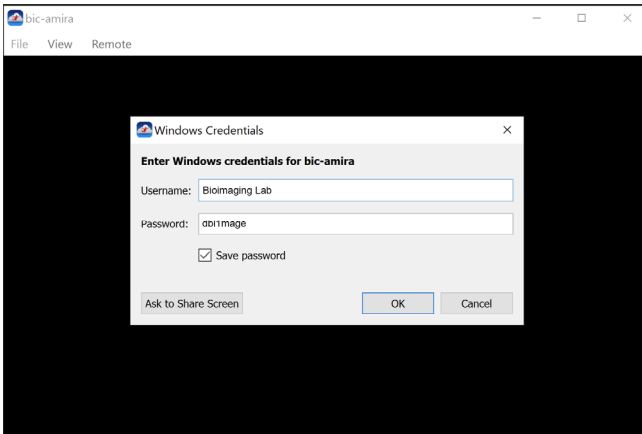
3. Then Install Jump Desktop on your Windows, Apple, or Android device (<https://support.jumpdesktop.com/hc/en-us/articles/216424003-Install-Jump-Desktop-on-your-iPad-iPhone-Mac-Android-or-Windows-device>)
4. A Bio-Imaging Staff, member will let you know when you are set up on the workstation. After you receive that notice, book time in iLab and follow the instructions on the next page.

## Connecting with Jump Desktop

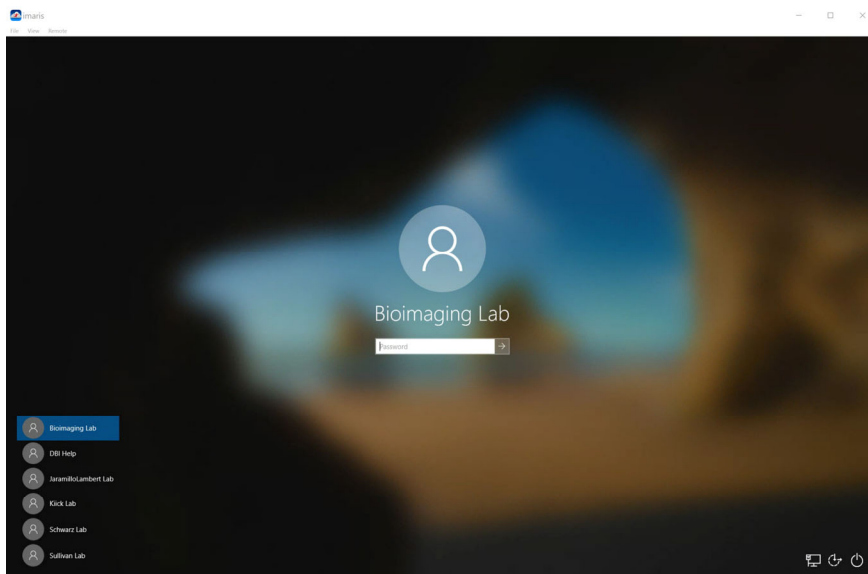
1. First, make sure you signed up in ilab (udel.ilabsolutions.com) before starting any session. Do not start your session early to prevent conflict.
2. Open Jump Desktop and you will see the workstations that you have been given access to.





3. Connect by double clicking the workstation icon. Your first time connecting, it will prompt you for a login. Please type in "Bioimaging Lab" as the username and "dbi1mage" as the password. Check save password so that once you do this successfully the first time it won't prompt you again for it.

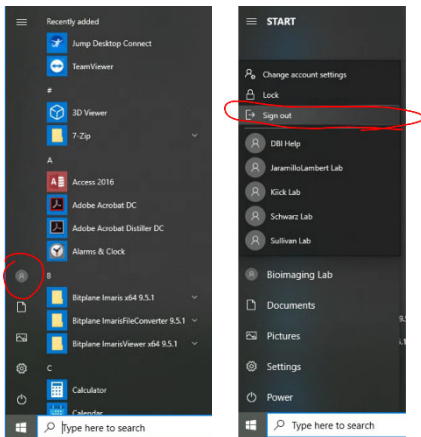




4. For security reasons, please try to log into your lab's account. If you have difficulties, you can still use the Bioimaging Lab account (Password: dbi1mage); however, please notify Dr. Chandran Sabanayagam ([chandran@udel.edu](mailto:chandran@udel.edu)) and he will fix your lab account.

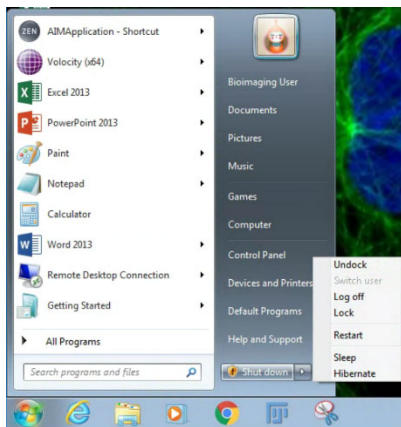


**5. Extremely Important! Do not shut down the computer.**

6. Please logout. On the Amira, Imaris, and Super-Res workstations you can log out by clicking the windows icon  then the account icon  and then click "Sign out".



7. On the Volocity workstation, please click the windows icon  then \*carefully click\* the arrow next to shutdown  and then click "Log off".



8. If you get any errors, please contact Dr. Sabanayagam ([chandran@udel.edu](mailto:chandran@udel.edu)) or Dr. Caplan ([icaplan@udel.edu](mailto:icaplan@udel.edu)) and we will check on the system. Only Bio-Imaging Center staff members are allowed in the space to turn the computer back on.