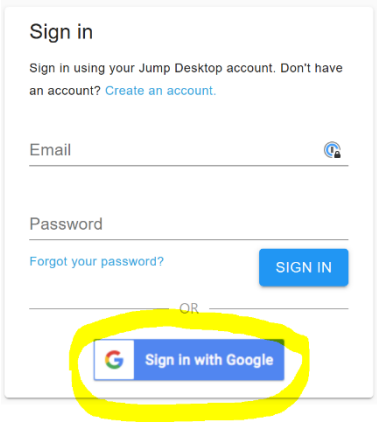
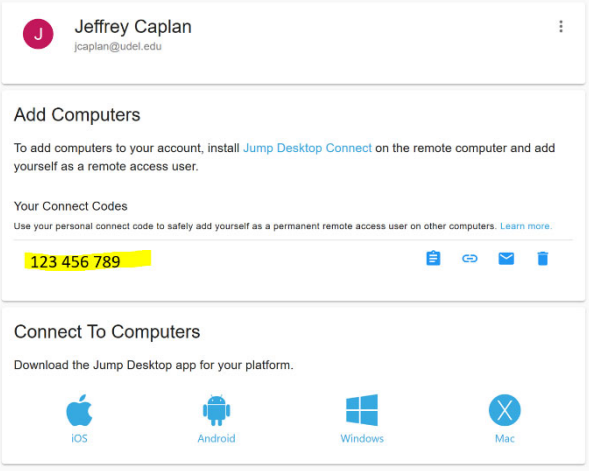
Jump Desktop Sign-Up Instructions

1. Go to: https://app.jumpdesktop.com/user/auth. Click, “Sign in with Google” and chose your UD email.



2. Please send this code by email to chandran@udel.edu and jcaplan@udel.edu, your workstation login name, and if it is password protected.

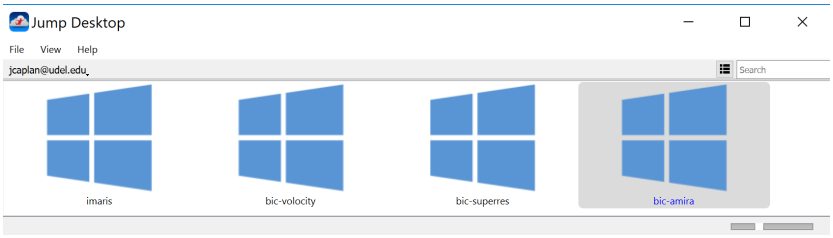


3. Then Install Jump Desktop on your Windows, Apple, or Android device (https://support.jumpdesktop.com/hc/en-us/articles/216424003-Install-Jump-Desktop-on-your-iPad-iPhone-Mac-Android-or-Windows-device)

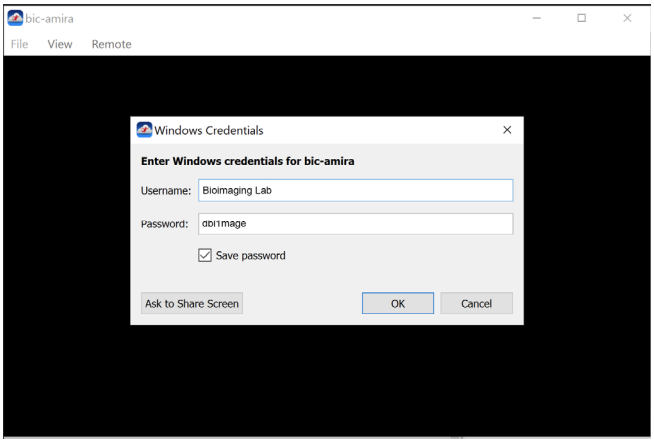
4. A Bio-Imaging Staff, member will let you know when you are set up on the workstation. After you receive that notice, book time in iLab and follow the instructions on the next page.

Connecting with Jump Desktop

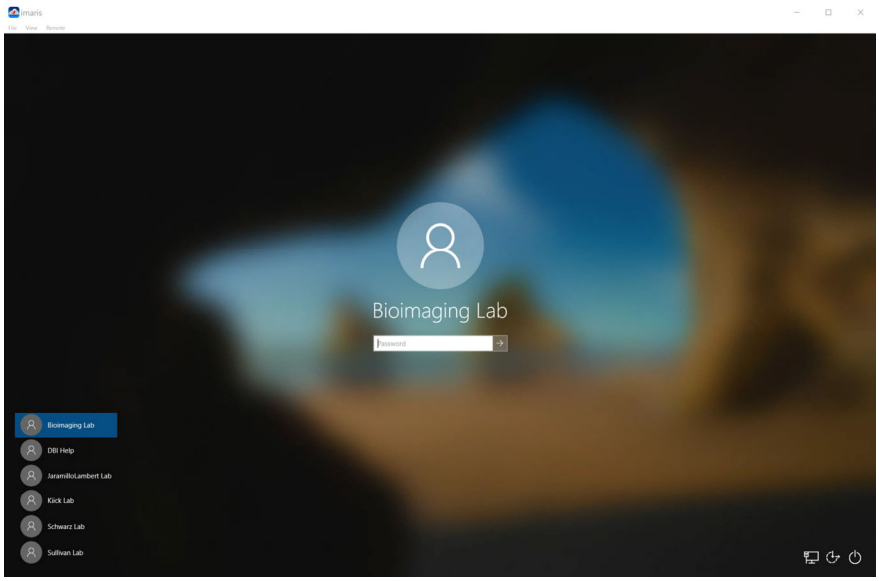
1. First, make sure you signed up in ilab (udel.ilabsolutions.com) before starting any session. Do not start your session early to prevent conflict.
2. Open Jump Desktop and you will see the workstations that you have been given access to.



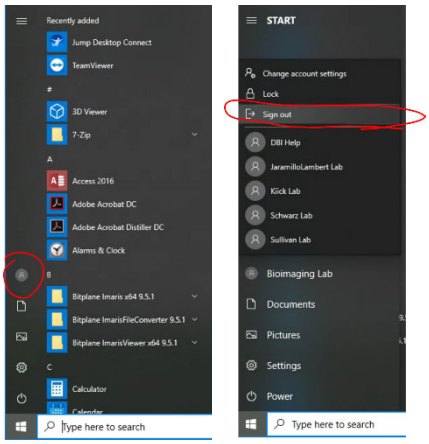
3. Connect by double clicking the workstation icon.
   Your first time connecting, it will prompt you for a login. Please type in "Bioimaging Lab" as the username and "dbi1mage" as the password. Check save password so that once you do this successfully the first time it won't prompt you again for it.



4. For security reasons, please try to log into your lab's account. If you have difficulties, you can still use the Bioimaging Lab account (Password: dbi1mage); however, please notify Dr. Chandran Sabanayagam (chandran@udel.edu) and he will fix your lab account.



5. **Extremely Important! Do not shut down the computer.**
6. Please logout. On the Amira, Imaris, and Super-Res workstations you can log out by clicking the windows icon then the account icon and then click “Sign out”.



7. On the Volocity workstation, please click the windows icon then *carefully click* the arrow next to shutdown and then click “Log off”.

8. If you get any errors, please contact Dr. Sabanayagam (chandran@udel.edu) or Dr. Caplan (jcaplan@udel.edu) and we will check on the system. Only Bio-Imaging Center staff members are allowed in the space to turn the computer back on.